**Refund Policy:**

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Thank you for your subscription / registration / enrolment to our online courses offered by CPA School of Learning. We ensure that our users have a rewarding experience while they discover, assess, and subscribed our courses, whether it is an instructor-led or self-paced training. As with any online subscribing experience, there are terms and conditions that govern the Refund Policy. When you subscribe to our online course on CPA School of Learning, you agree to our Privacy Policy, Terms of Use and Refund Policy.

**Cancellation & Refunds: Online Training**

 **For Self-Paced Learning:**

* Refund request can be raised within seven (7) days of subscription of the online course. Money back guarantee is void if the participant has logged into the course.
* Any refund request after 7 days of subscription the course will not be accepted.
* Refund on discounted or subsidized course fee is not applicable, however they can use the option to change from one course to other offered by our online courses.

 **For Instructor Led Training:**

* Refund request can be raised within seven (7) days of subscription of the online course. Money back guarantee is void if the participant has logged into the e-learning course or received recordings for more than 1 day.
* Any refund request after 7 days of subscription the course will not be accepted.
* Refund on discounted or subsidized course fee is not applicable, however they can use the option to change from one course to other offered by our online courses.
* Refund on batch rescheduled by the participant is not applicable.
* If the fees paid in part payments/instalments, or if a token amount is paid to reserve the seat then a refund is not applicable on the part /token amount.

**Cancellation & Refunds: Classroom Training**

CPA Services Pvt Ltd, reserves the right to postpone/cancel an online course classes because of insufficient enrolments, instructor illness or force majeure events (like floods, earthquakes, political instability, etc)

* In case CPA Services Pvt Ltd cancels an event, 100% of the course fees will be refunded to the participants within 10 business days.
* In case CPA Services Pvt Ltd cancels/postpones an event, the participants who are ahead of 10 days of subscribed online classes, of course, will be rescheduled to any upcoming classroom batch without any extra charges.
* If a cancellation is done by a participant 10 business days prior to the event, 10% of the total paid fee will be deducted and the remaining amount will be refunded.
* If a cancellation is done by a participant after 10 business days of the event, no refunds will be made.
* No refunds or credits will be available for participants who fail to attend online course.
* Refund on discounted or subsidized course fees is not applicable.
* Refund on batch rescheduled by the participant is not applicable.

 **Refund request can be initiated by:**

* Send a refund request email to**cpa@cpaservices.in** **.**
* Contents of the email should include payment proof, course details and reason for refund.

 **Refund: Duplicate payment**

* Refund of the duplicate payment made by the participant will be processed via the same source (original method of payment) in 10 working days post intimation.
* CPA Services Pvt Ltd reserves the right to revise the terms & conditions of this policy without any prior notice.
* Note: All refunds will be processed within 10 working days after the refund request is approved by CPA Services Pvt Ltd.